



RADNOR
H • O • U • S • E
CONDOMINIUM
ASSOCIATION

MANAGEMENT OFFICE
1030 E. LANCASTER AVENUE, ROSEMONT, PA 19010
TELEPHONE (610) 527-4165 • FAX (610) 527-6423

September 11, 2000

Mr. Joseph P. McGillian, President
Commercial Utility Consultants
Westtown Business Center
1556 McDaniel Drive
West Chester, PA 19380

Dear Joe,

I wanted to take this opportunity to thank you for all of your efforts on behalf of Radnor House Condominium Association. During the period of our association, your hard work and knowledge have significantly reduced the electric and gas billings for this Association. The complexities introduced to consumers with electric deregulation make your services all the more valuable. It is now truly a "buyer beware" market. It is comforting to know that I can always call upon you when I have a question regarding utility issues.

As you know I have now used CUC at four (4) separate properties that I have managed over the years. On each occasion, you have been successful in effecting substantial savings on utilities through your recommendations.

I would certainly give your organization the highest recommendation to anyone who is interested. Should any prospective clients ever need a referral, please do not hesitate to have them call me at 610-527-4165.

Thanks again for all of your help over the years.

Very truly yours,

RADNOR HOUSE CONDOMINIUM ASSOCIATION

Frances M. Portale
Property Manager